

Benjamin Lee

Interaction Designer

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Professional Experience

Interaction Design Intern / Bombardier Business Aircraft

Jul 2018 – Jan 2019, Montréal Canada

By building prototype voice command setups, I investigated the inclusion of voice control technology into aircraft interiors. Contributed to building out the DesignLab, our in-house prototyping, workshop, and demonstration space.

UX Design Intern / Tactel AB (Panasonic Avionics)

Feb 2017 – Aug 2017, Malmö, Sweden

Designed Unity-based explorations of a new in-flight map product that Panasonic Avionics introduced at AIX 2019. I also provided premium travel consultation as subject matter expert for the team using my extensive commercial air travel experiences.

SW Quality Ops, Self-Driving Car Project / Google X (contr.)

Mar 2013 – Mar 2015, Mountain View, USA

Using proprietary in-house tools, I created and executing various scenario prototypes for testing self-driving vehicles in simulated environment while providing UX feedback for the tools. Performed on-road vehicle field testing for engineering feedback and I assisted in prototype vehicle construction and UX feedback.

Support Analyst / The Harker School

Aug 2009 – Aug 2012, San Jose, USA

In support of educational goals I provided front line support for faculty, staff, student, and administration, while maintaining various desktop and mobile hardware / software. Contributed to and updated knowledge base articles specific to our organizational requirements.

Education

MFA Interaction Design

Umea Institute of Design

Aug 2015 – Nov 2018, Umea, Sweden

BFA Industrial Design

Academy of Art University

Jun 2005 – Dec 2008, San Francisco, USA

Scandinavian Languages

University of California, Berkeley

Jun 2005 – May 2006, Berkeley, USA

Skills

Professional

Contextual Inquiry, Usability Testing, Wireframing
User Journey, Storytelling, Video Production
Rapid Prototyping, Arduino, Processing, Unity

Languages

English (native)
Mandarin (fluent)
French (basic)
Swedish (basic)

Work Eligibility

Authorized to work in USA, Canada, Taiwan